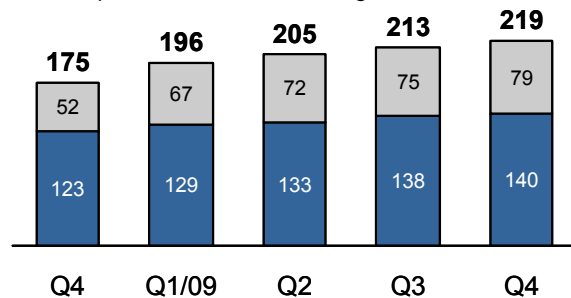


Compliance – Progress Report FY 2009

Prevent

Training

- Participation in person training
- Participation web-based training



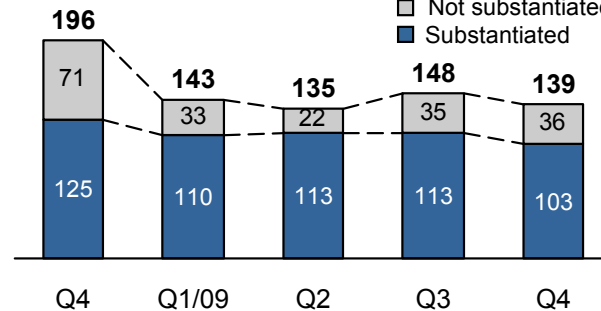
in thousands, cumulative

Detect

Helpdesk

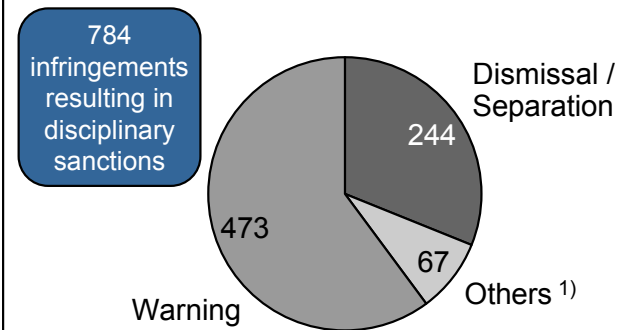
"Tell Us" & Ombudsman

- Not substantiated
- Substantiated



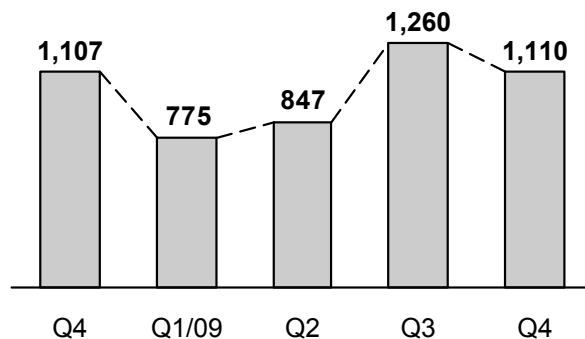
Respond

Disciplinary Sanctions in FY 2009



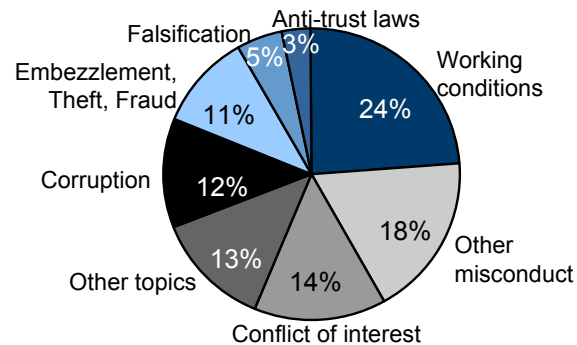
Helpdesk

"Ask Us"

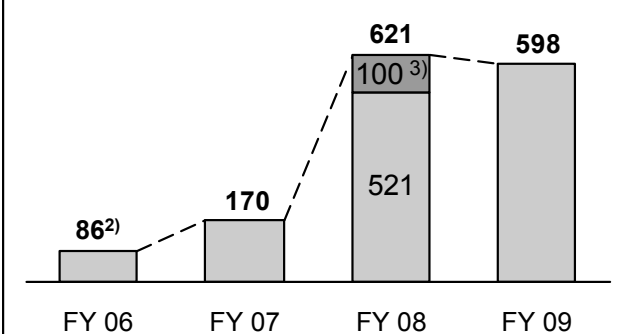


Helpdesk

"Tell Us" Topics FY 2009



Compliance Staff Worldwide



1) Forfeiture of variable payment elements, transfer to another position, suspension 2) Compliance only one area of responsibility 3) Including Implementation Management